



6 March 2018

Dear Parent/Carer

Improving School to Home Communication

I wrote to you in January to introduce a new service we will be using to improve communication between school and home. I'm pleased to inform you that from 15 March 2018 we will be launching ParentMail, a service used by over 6,000 schools, nurseries and children's clubs. We feel ParentMail will be beneficial to improving our communication with you because you can, for example:

- Use a free mobile app on Android and iOS to pick up school messages instantly
- Top up dinner money or pay for school trips/items in just a few taps; replacing our current system, ParentPay
- Complete forms, give consent/permission and provide survey feedback
- Keep on top of school meetings and events
- Book parents' evening appointments.

On 15 March between, 10.00am and 1.00pm you will be sent an email and/or text message from ParentMail; asking you to follow the simple instructions to register.

Please be assured that ParentMail is registered with the Information Commissioner and guarantees that all information you provide will be kept private and will not be passed on to any other organisation.

Once registered, if you have an Android or iOS smartphone, download the ParentMail app for the best user experience. To do this, simply search for ParentMail in your app store.

We are committed to using this product as efficiently and effectively as possible. If you have any questions, or need assistance, please do not hesitate to contact Mrs Peers on 01274 258969 or email prs@titussaltschool.co.uk

Yours sincerely

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